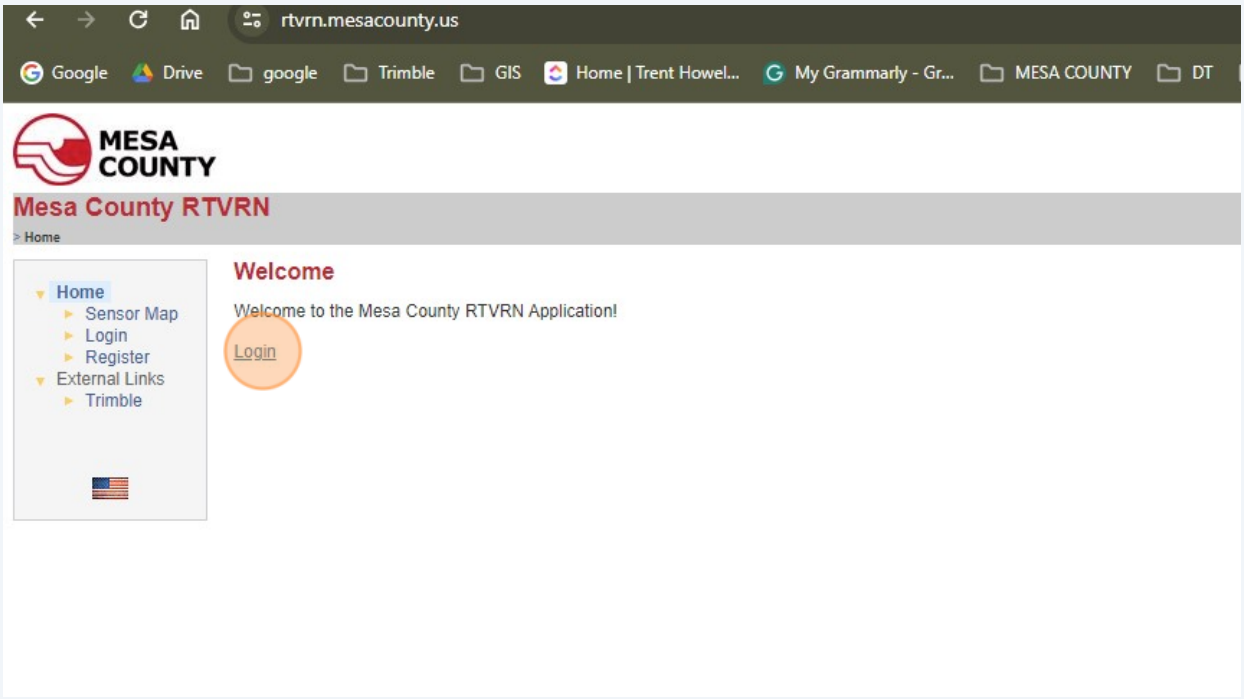
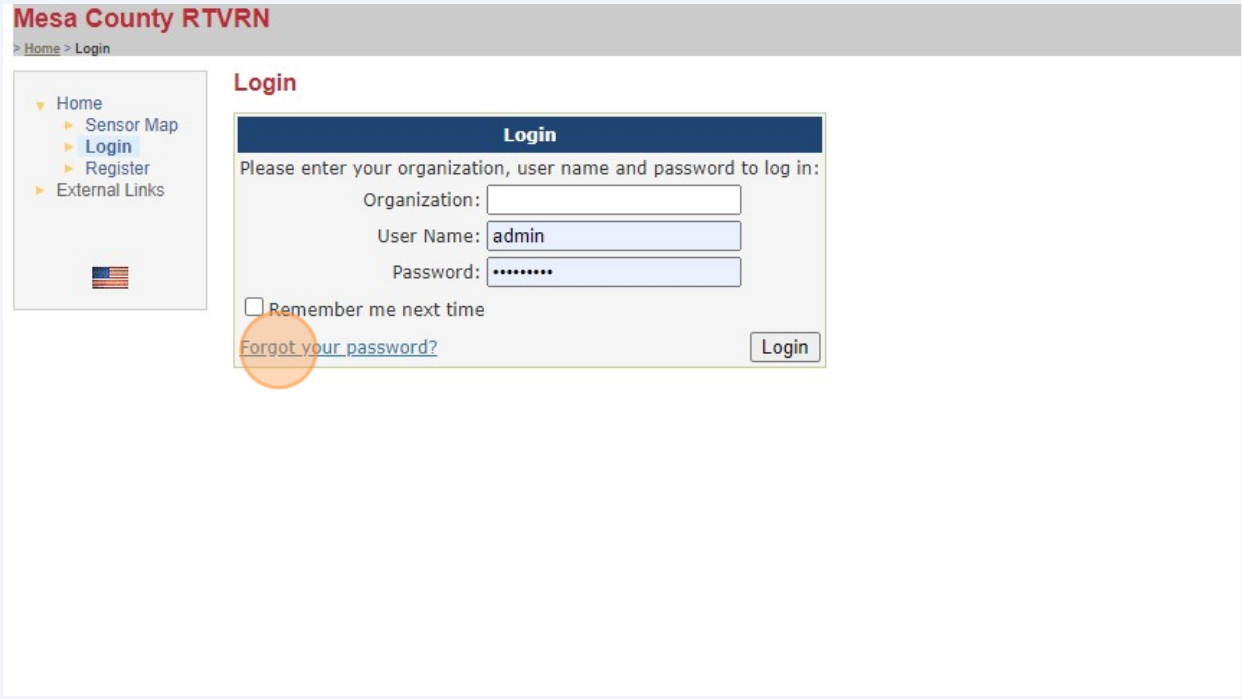
Resetting your RTVRN Password

1 As of 2020, the password information is no longer available for the Administrators of the Mesa County RTVRN. You will need your “**Organization**” and “**User Name**” to reset your password. If you do not know either of these, please contact a Mesa County GPS Survey Team member, and they will provide you with them. Also, if a former member of your team created the account, you will need to have your email address updated by a Mesa County GPS Survey Team member, or resetting the password will not work.

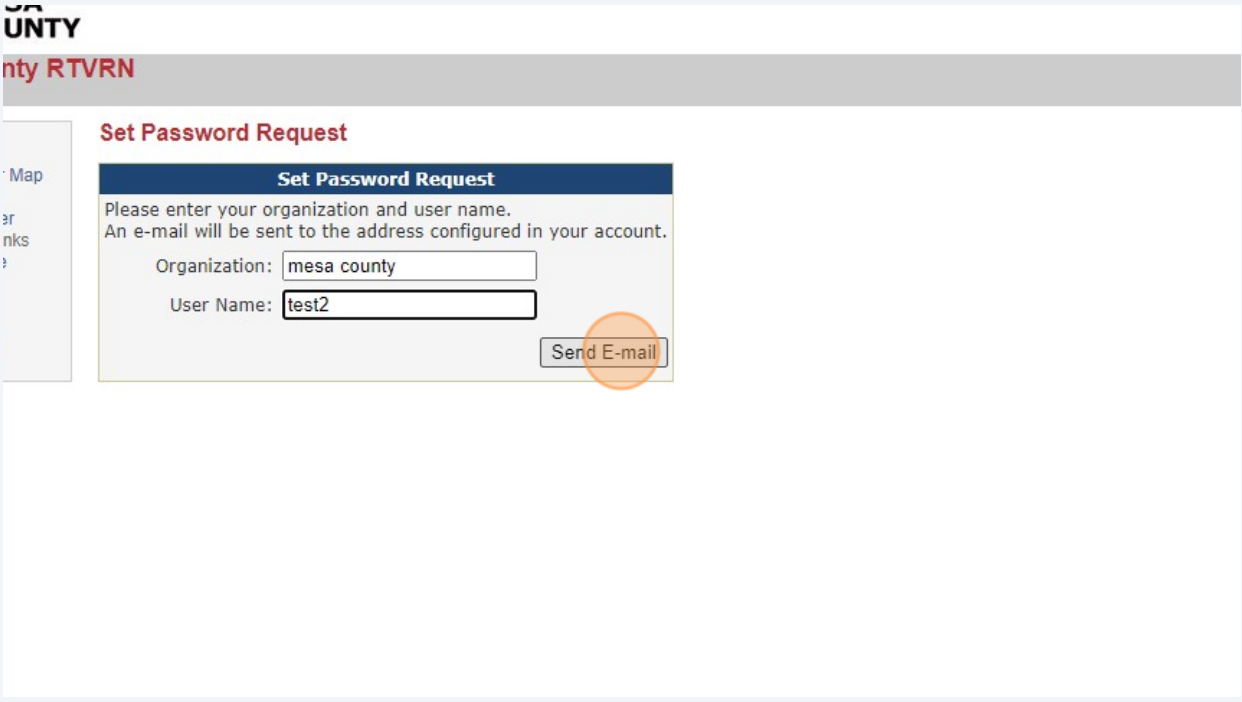
Click "Login"



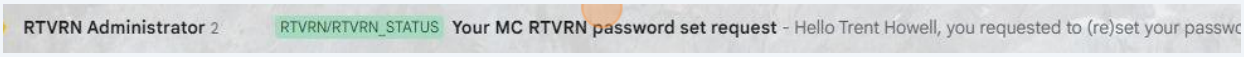
2 Click "Forgot your password?"



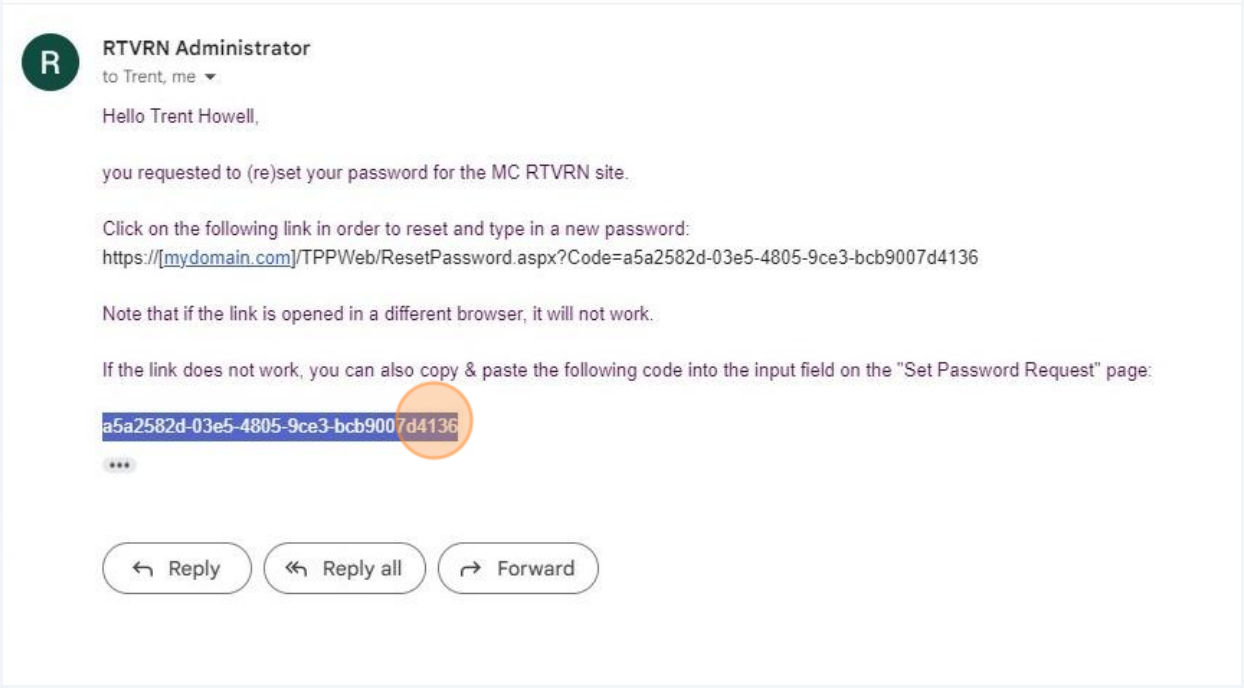
3 Enter your **Organization** and **User Name**. If you do not know either one please contact a member of the Mesa County GPS Survey team and we can assist you in obtaining this information.



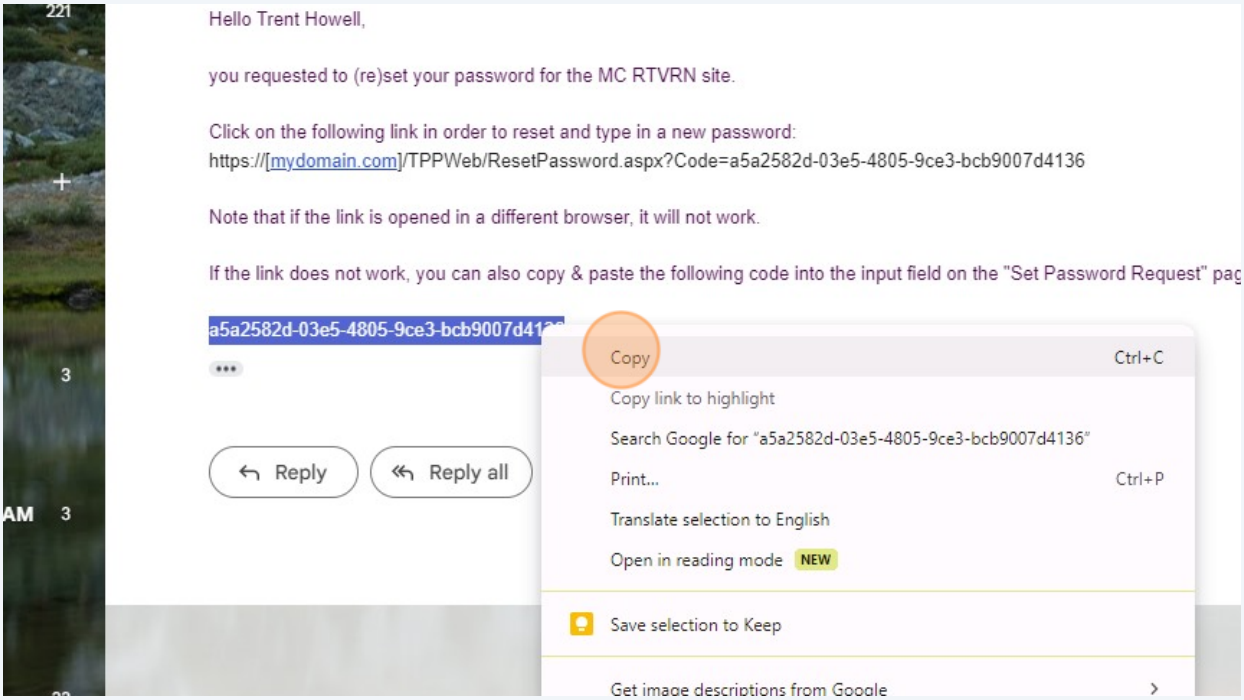
4 Open your email and check for an email from **RTVRN Administrator** with the subject "**Your MC RTVRN password set request**"



5 Select the code at the bottom of the email. It will be different each time you reset your password.

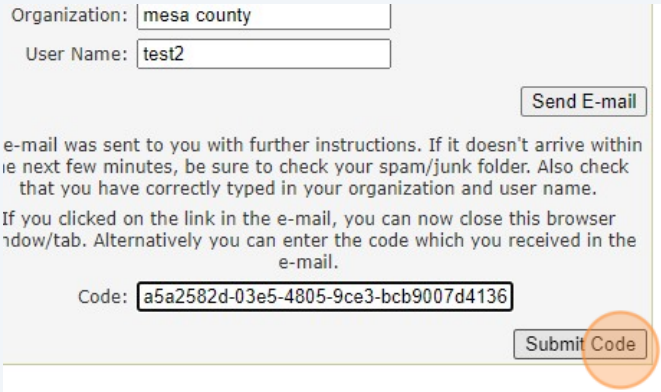


6 Copy the code.

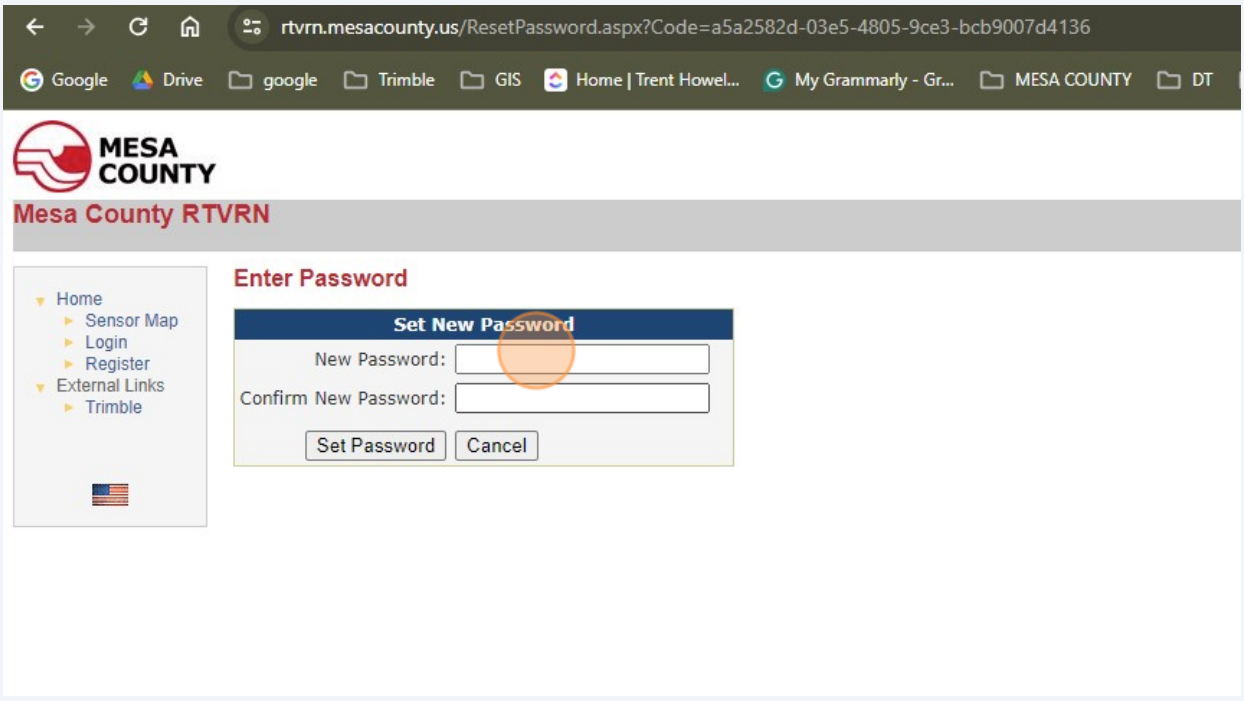
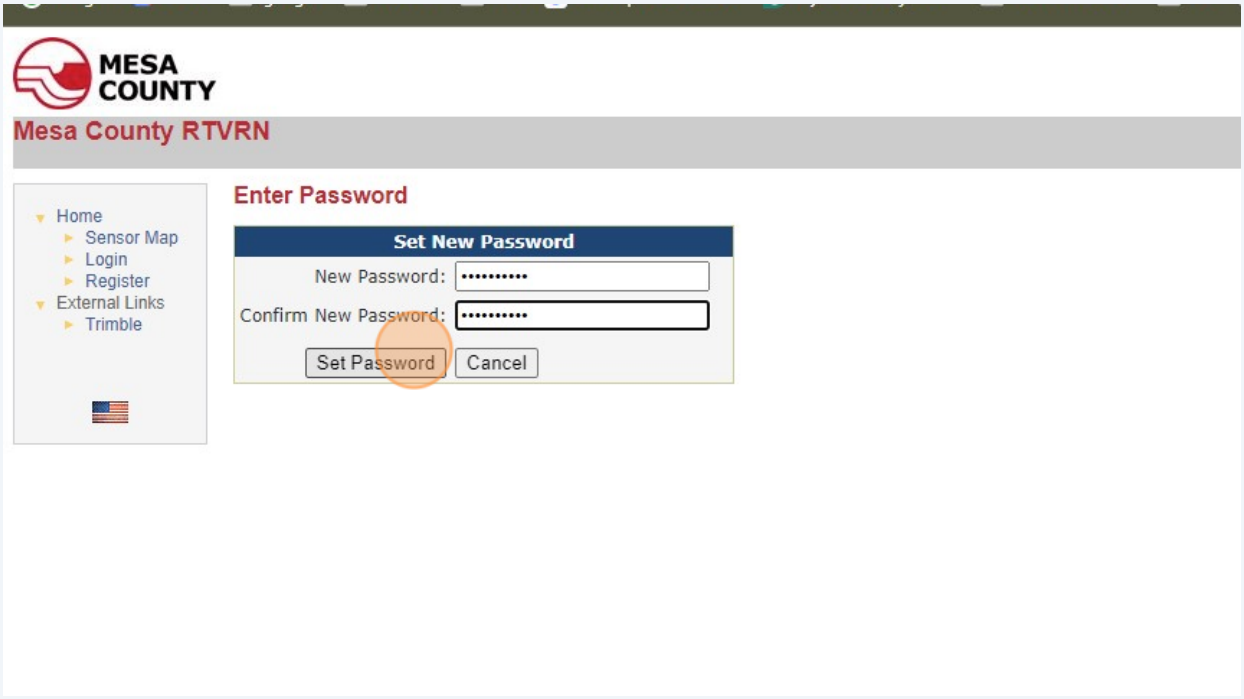


7 Go back to the rtvrn.mesacounty.us site and paste the code from your email into the box labeled Code:

8 Click **Submit Code**



9 Enter a new password. It will need to be seven characters long. This also changed in 2020, so if you used a shorter password in the past it will no longer be available.



10 Click **Set Password**. Now try to login to using the login screen.