

ID.me Instructions

Please follow instruction in this packet.

If you are still having issues, please call The Mesa County Workforce Center Resource Room at (970) 248-7578 to make an appointment to speak with an Unemployment Representative in Denver on the Unemployment Hotline.

You may also try to contact CDLE customer service at
(303) 536-5615.

Unemployment Hotline is available by appointment only
on the following days and times....

Wednesday: 8:30am, 10:30am, and 1:00pm

Thursday: 8:30am, 10:30am, and 1:00pm

Friday: 8:30am, 10:30am, and 1:00pm

What are primary and secondary identification documents?

We accept the following documents:

Primary Identification Documents

- Driver's license (*or learner's permit*) from a U.S. state or territory (*Must be a permanent license with photo. Temporary and/or paper documents are not accepted.*)
- State-issued photo ID
- U.S. passport
- HSPD 12 PIV card
- U.S. passport card
- U.S. Permanent resident card (I-551)
- USCIS-issued Employment Authorization Card (I-766) (*No employer-issued ID cards*)
- Government Issued Photo ID (*No US military ID cards. Must be a permanent document with photo. Temporary and/or paper documents are not accepted.*)
- Foreign (non U.S.) passport
- Veteran's health ID card
- Transportation Security Administration (TSA) ID Card
- DHS trusted traveler cards (Global Entry, NEXUS, SENTRI)
- Canadian driver's license
- Certificate of Naturalization (Form N-550 or N-570)
- National ID card (only if residing outside of the U.S.)
- Federally recognized, tribal-issued photo ID

Secondary Identification Documents

- U.S. Health insurance card
- Social Security card
- DD214 or NGB form 22
- U.S. birth certificate
- College or university student photo ID (current)
- U.S. voter registration card or certificate
- U.S. Coast Guard merchant mariner card
- U.S. citizen ID card – Form I-197
- U.S. DoD Certificate of Birth Abroad (FS-545)
- U.S. DoS Certification of Report of Birth (DS-1350)
- Consular Report of Birth Abroad (FS-240)
- Border crossing card
- Native American tribal document
- Canadian Indian and Northern Affairs card
- College or university transcript (current or previous year)

- Printout of utility (electric, gas, phone, water) statement or bill (*not older than 90 days, showing your account number, full name, and current address; issued by the utility*)
- Printout of bank or financial institution statement (*not older than 90 days, showing your account number, full name, and current address; issued by the bank*)
- Printout of medical bill (*not older than 90 days, showing your account number, full name, and current address*)
- W-2 Form (*or W-2C, W-2G, etc.*)
- SSA-1099 Form (*or 1099-SM, 1099-R-OPI, etc.*)
- Non SSA-1099 Form (*or 1099-DIV, 1099-MISC, etc.*)
- 1098 Form (*or 1098-C, etc.*)
- Pay stub (*not older than 90 days*)

How to Set Up and Protect Your ID.me Account

A simple, secure method to log in to your account

ID.me



What You'll Need:



Mobile Phone with Camera



Email Address



Photo ID (Driver's License, Passport, Passport Card, or State ID)



Social Security Number



Laptop or Computer (optional)

HOW IT WORKS

1 Sign Up

1

ID.me + USA GA

Create an ID.me account

Already have an ID.me account?
Sign in to ID.me

Email
Enter your email address

Password
Enter password

Confirm password
Reenter password

I accept the ID.me terms of service and privacy policy

Create account

Or connect with

Facebook Google LinkedIn

View more sign up options >

What is ID.me? | Terms of Service | Privacy Policy

Create your account or, if you already have an ID.me account, simply sign in.

2 Confirm Email

2

ID.me + USA GA

CONFIRM YOUR EMAIL ADDRESS

We sent an email to
cmowens@gmail.com.

Please check your inbox and find email "ID.me - Please Confirm Your Email." It can take up to 10 minutes to receive this email.

After you verify, return to this page to continue.
Didn't receive the email? [Send it again.](#)

Didn't receive a link in your email?
Enter the 6-digit code from the email below

#####

[Why do I need to confirm my email?](#)

Check your inbox for an email from ID.me and confirm your email address.

3 Secure Account

3

ID.me + USA GA

SECURE YOUR ACCOUNT

1 2 3

Add an extra layer of security to your account. With multi-factor authentication, even if someone guesses your password, they won't be able to sign in as you.

Choose an option below to setup multi-factor authentication.

Text Message or Phone Call
Get a 6-digit code on your mobile phone by text message or phone call. [Select](#)

Push Notification
Approve sign-ins via Push Notifications sent to the ID.me Authenticator mobile app. [Select](#)

Code Generator
Generate verification codes via code generator apps like ID.me Authenticator to sign in. [Select](#)

FIDO U2F Security Key
A Security Key is a small physical device used for signing in. [Select](#)

Mobile YubiKey
Enroll a YubiKey security key for secure mobile authentication. [Select](#)

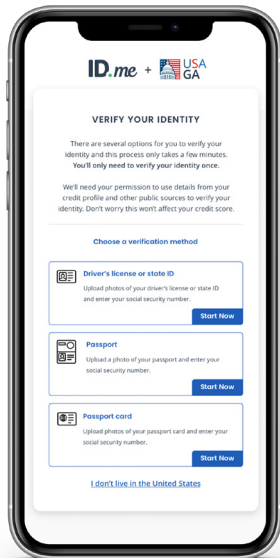
*ID.me Authenticator app download required.

Protect your account. You can receive a passcode via text message or phone call, or choose one of the other listed methods.

How to Verify Your Identity with ID.me

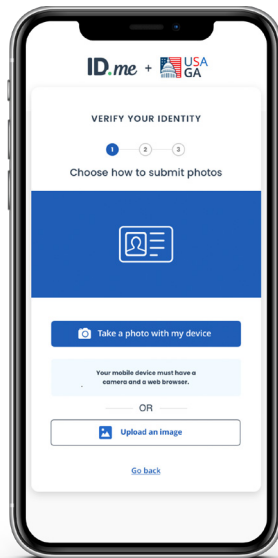
COMPLETE THIS PROCESS ONCE TO ACCESS YOUR UNEMPLOYMENT AGENCY PLUS OTHER ID.ME PARTNERS

4 Choose How to Verify



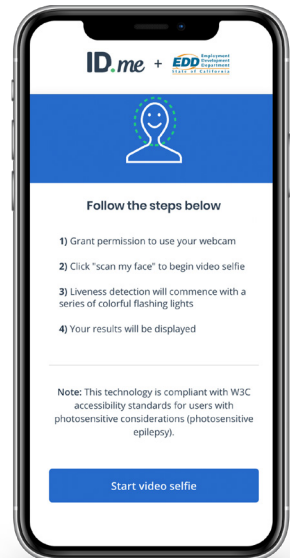
Choose a document type to submit: **driver's license, state ID, passport, or passport card.**

5 Submit Photos of ID



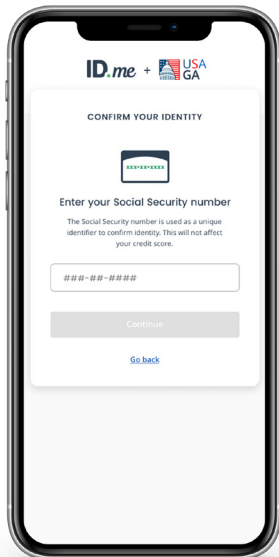
Take **photos** of your government ID or choose to upload existing photos.

6 Take a Video Selfie



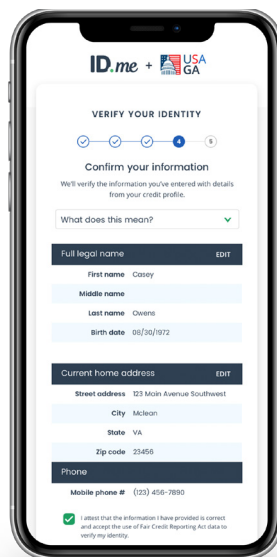
Take a **video selfie** so ID.me can verify that you're you! Simply watch the colors on your phone screen until the selfie is complete.

7 Enter SSN



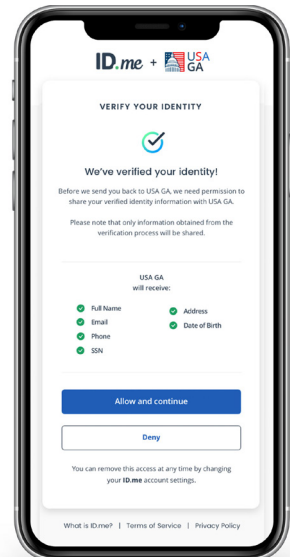
Enter your social security number. (Why does ID.me ask for my SSN?)

8 Confirm Information



Make sure that all your information is **accurate and complete.**

9 Authorize ID.me



Choose **"Allow and continue"** to authorize ID.me to share your verified identity with the agency so you can access your account.

 **Success! You're ready to log in.**

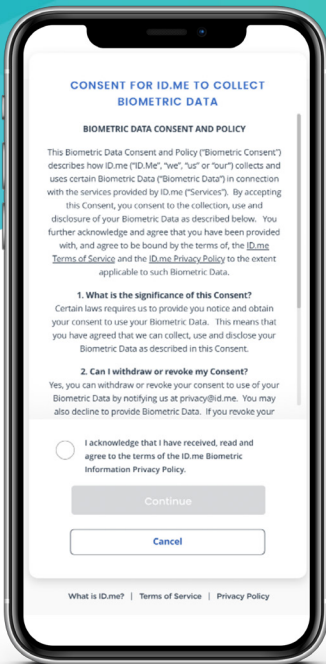
GET STUCK ALONG THE WAY?

At ID.me we have a No Identity Left Behind mission. If you get stuck along the way, we are here to help. Connect with an ID.me team member via video call and we will verify your identity in moments. Or, visit help.id.me and ask our virtual assistant or submit an inquiry.

How to Take a Video Selfie

ID.me

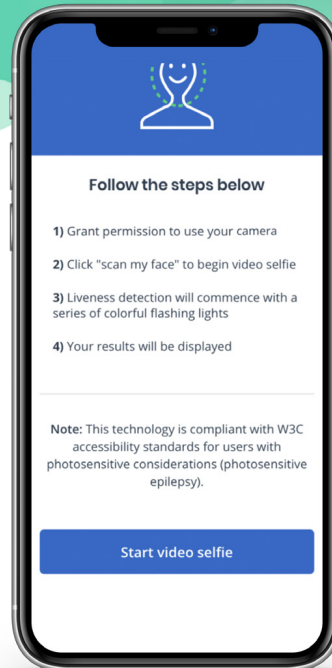
The video selfie step should take you about a minute to complete.



Step 1

Before uploading documents, consent for ID.me to collect biometric data.

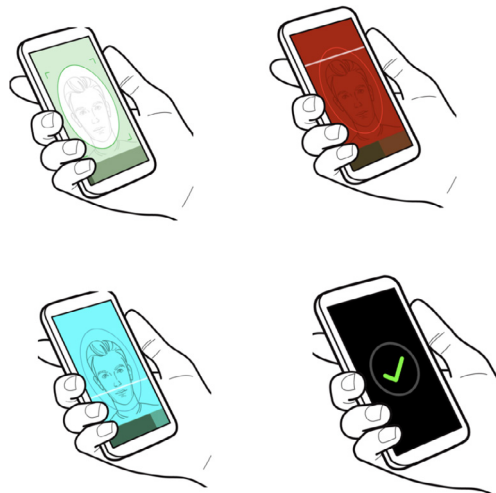
Hit continue and upload your documents. Once complete, you will be asked to take a video selfie.



Step 2

Allow ID.me to use your phone's webcam.

You will then be asked to take a video selfie.

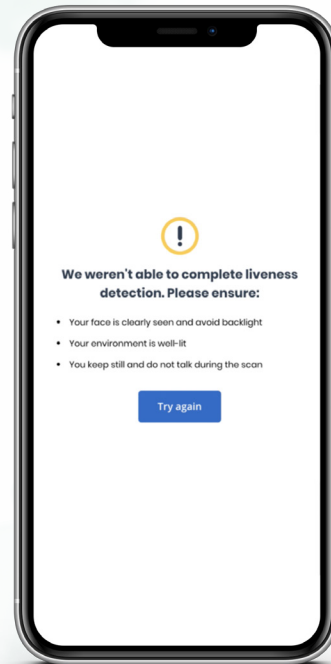
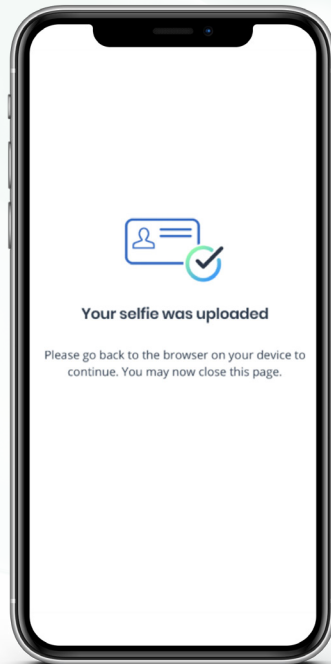
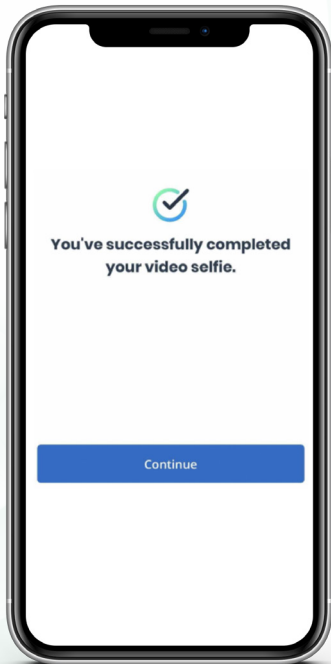


Step 3

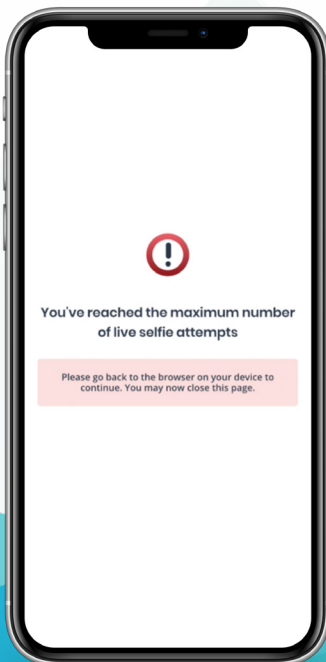
Before beginning, make sure you're in a well-lit area. Make sure your face appears clearly on the screen and fits within the oval. You will then see a series of colored flashing lights. Keep your face still while it is captured in the video selfie.

Step 4

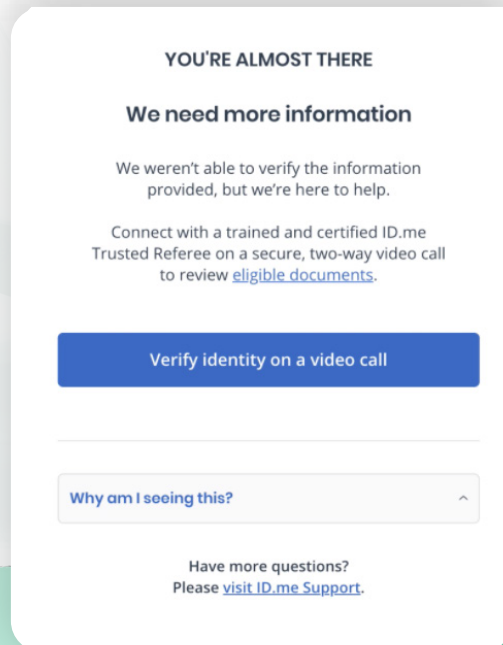
You will then be notified whether your attempt was successful. Move on to **Step 5** after your video selfie is uploaded.



If your attempt fails, you will have the option to retry two more times.



If your video selfie is not successful by your third try, you will be routed to verifying your identity on a video call with an ID.me Trusted Referee on your browser.



Step 5

Once the video selfie is complete, you will automatically continue to the next step of verification with ID.me. If you started verifying on a laptop/desktop browser, please return to that device.